UPCE - CPC Note: days exclude Saturdays, Sundays, and holidays Complaint Classification Policy / Interpretation Indefinate suspension All grievances except Discharge national 25 days National Local grievance grievance Within 20 days Within 20 days Hearing and Hearing and written reply written reply Yes Yes Within 30 days Within 30 days EE satisfied? End EE satisfied? No No Referral to expedited Referral to formal arbitration arbitration Within 90 days Within 90 days Expedited Formal arbitration arbitration Within 60 days Within 10 days Written decision Written decision